

FedEx Interview Questions And Answers Guide.



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FedEx Job Interview Preparation Guide.

Question # 1

How will you be able to contribute at FedEx?

Answer:-

Great customer service skills and a strong work ethic of on time and error free. Putting the customer/client as my top priority.

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Question # 2

Do you get upset if your shift runs past normal hours?

Answer:-

No. Its annoying but its part of the job. You can only control what you can control.

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Question # 3

Do you know FedEx's history?

Answer:-

Yes, I'm very familiar with Mr. Fred Smith's history.

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Question # 4

What are some of the services we provide at Fedex?

Answer:-

Overnight up to three day package delivery. Overseas. Fedex office does copying, faxing, most office functions.

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Question # 5

Why do you want to be a package handler?

Answer:-

I want to start at the bottom of this organization, so i know what it's like to be in the trench on the front-lines, because I have big ambitions for my future with FedEx.

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Question # 6

Suppose If a customer came out of their house and yelled at you for delivering the package late or setting it in front of the wrong door to their house, what would you say back to the customer?

Answer:-

I would go and talk to the customer and make sure that it was indeed on-time and that if they had a preference for deliveries that I would certainly make sure it was at a specific door or area the next time they had a package delivered. I believe listening to an individual and not overreacting helps to subdue the problem/anger.

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Question # 7

Tell me how would you rate your physical fitness?

Answer:-

I am pretty fit, work out and do yoga 2 a week. I am a firm believer that you are what you eat and your life style.

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Question # 8

Tell me what experience do you have in this field or for fedex dock worker position?

Answer:-

Speak about specifics that relate to the position you are applying for. If you do not have specific experience, get as close as you can.

If you are being asked this question from your employer then you can explain your experience. Tell the employer what responsibilities you were performing during your job. You can tell what programs you developed and what modules you worked on. What were your achievements regarding different programs.

I have been working with computers since 2001. I also have a degree in network support/computer repair. I have built my last 3 computers, have work with Dell as an employee. So I have around 15 years experience working with computers.

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Question # 9

Explain a situation where you have directed another person's work or the work of a group of people?

Answer:-

I have managed several businesses and have had customers coming in our front door and deliveries in our docks While I dealt with a customer complaint I invited my complaint over to another part of the store away from other customers while I delicate my staff to our arriving customers while delivery is being brought in.

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Question # 10

Tell me what have you done to improve your knowledge for FedEx dock worker position in the last year?

Answer:-

Try to include improvement activities that relate to the job. A wide variety of activities can be mentioned as positive self-improvement. Have some good ones handy to mention.

Employers look for applicants who are goal-oriented. Show a desire for continuous learning by listing hobbies non-work related. Regardless of what hobbies you choose to showcase, remember that the goal is to prove self-sufficiency, time management, and motivation.

Everyone should learn from his mistake. I always try to consult my mistakes with my kith and kin especially with elderly and experienced person.

I enrolled myself into a course useful for the next version of our current project. I attended seminars on personal development and managerial skills improvement.

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Question # 11

How excited would you be, if I told you you were hired right now, and could start working at Fedex Monday?

Answer:-

I would be really excited. I have worked a long time get to this point and here those words. It would be a great weight taken off my shoulders.

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Question # 12

Basic FedEx interview questions:

Answer:-

- * Do you know anyone who works with our company?
- * How long would you stay with our company?
- * What is more important to you: the money or the work?
- * How did you prepare for this work?
- * Do you have any questions for me?

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Question # 13

Strengths and Weaknesses Based FedEx interview questions:

Answer:-

- * What has been your most successful experience in speech making?
- * Tell me about your strengths.
- * Tell me about a time when you successfully handled a situation?
- * Would you rather write a report or give it verbally?
- * What do you believe are your key strengths?

Nothing looks worse than a candidate who knows nothing about the company.

If interviewing for a professional-level position, be ready to answer questions about standards within the industry.

Find out about which type of interview it is, how many interviewers and candidates there are, it is a formal interview or informal one.

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Question # 14

FedEx interview tips and advice:

Answer:-

- * Prepare to talk about your strengths, relevant skills, interest in the FedEx and availability.
- * A few strategic questions can demonstrate your intelligence, analytical skills and assertiveness. Have these prepared from your research. Answering FedEx interview questions, pay attention to your body language: look straight, keep eye contacts, and smile.
- * Contacting FedEx about a week after the interview benefits the applicant and expedites the hiring process.

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Question # 15

Sample FedEx interview questions:

Answer:-

- * Tell me about yourself?
- * What do you know about FedEx?
- * What can you do for FedEx?
- * Why do you want to work for FedEx?
- * Tell me the latest FedEx headline you read. What are your thoughts on how that will impact FedEx?
- * If you were in a team involved in a secret FedEx project, how would you refrain from telling your significant other, friends, family, etc?
- * Where do you see FedEx's products?
- * How can you relate the goals you have for yourself to the goals of FedEx?

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Question # 16

Communication skills Based FedEx interview questions:

Answer:-

- * What have you done to support diversity in your unit?
- * What support training would you require to be able to do this job?
- * What type of work environment do you prefer?
- * What is a typical career path in this job function?
- * What's most important to you in a new position?

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Question # 17

Top 5 tough FedEx interview questions examples:

Answer:-

- * What do you feel is the best educational preparation for this job?
- * Time when you made a suggestion to improve the work.
- * How have you gone about making important decisions?
- * Describe a situation where you had to plan or organise something.
- * Have you had to convince a team to work on a project they weren't thrilled about?

This list of typical FedEx interview questions (also FedEx Phone interview questions) contains One on one, Screening, Structured, Behavioural, Exit, Panel questions for first and second interview. FedEx internship interview questions samples may use freshers, high school and college students, new graduates for entry level positions.

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Question # 18

Video Based FedEx interview questions:

Answer:-

- * Situation in which you had to arrive at a compromise.
- * What were the responsibilities of your last position?
- * What negative thing would your last boss say about you?
- * What was the most important task you ever had?
- * How did you react when faced with constant time pressure?

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Question # 19

Tell me about your ability to work under pressure in FedEx?

Answer:-

You may say that you thrive under certain types of pressure. Give an example that relates to the type of position applied for.

Mention pressures you face on the daily, such as dealing with deadlines on a regular basis.

Try not to use an example where you created the pressure yourself, by waiting too long to start something, or by handling a task irresponsibly at the beginning. For example, working under pressure to meet a customer's deadline could be a good example, but not if you had waited too long to start the project.

"Pressure is actually a catalyst to my work. When there is an imperative deadline, I refocus my energy into my work which in fact, has helped me to produce some of my best works. (Give examples) I guess you can say I thrive under pressure."

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Question # 20

Phone Based FedEx interview question:

Answer:-

- * Do you prefer to work in a small, medium or large company?
- * Who was your favorite manager and why?
- * What are you expecting from this firm in the future?
- * What are your long-term goals or career plans?
- * What has been your biggest professional disappointment?

Don't spend a lot of time on these FedEx interview questions. Illustrate your examples with experiences from previous jobs, internships, activities, team involvements and community services. The best strategy for effectively answering these tough FedEx interview questions is to prepare for it.

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Question # 21

FedEx interview questions for experienced candidates:

Answer:-

- * What kinds of situations do you find most stressful?
- * How would you describe your work style?
- * What are your expectations regarding promotions and salary increases?
- * If you worked for FedEx, what are you doing?
- * Your greatest weakness in school or at work?
- * Describe a team experience you found rewarding.
- * How did you handle meeting a tight deadline?

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Question # 22

FedEx interview questions samples for Phone interview:

Answer:-

- * What type of management style do you thrive under?
- * What relevant experience do you have?
- * Describe the most difficult scheduling problem you have faced at work.
- * How do you think you can make a contribution to FedEx?
- * Give an example of risk that you had to take. Why did you decide to take the risk?
- * Examples of situations when your initiative ideas.
- * Do your skills match this job or another job more closely?

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Question # 23

Competency Based FedEx interview questions:

Answer:-

- * If you were hiring a person for this job, what would you look for?
- * What was the most stressful situation you have faced?
- * Why did you decide to pursue this career?
- * What techniques and tools do you use to keep yourself organized?
- * What are three positive things your last boss would say about you?

A short positive response is best.

The interviewers want to know the real you, the potential candidate they may accept in. Give an example that relates to the type of position applied for.

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Question # 24

Behavioral FedEx interview questions:

Answer:-

- * Describe a situation where you had to plan or organize something.
- * Give me an example of a high-pressure situation?
- * What kinds of situations do you find most stressful?
- * What kind of personality do you work best with and why?- Give examples of ideas you've had or implemented.

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Question # 25

Why do you believe we should hire you in FedEx?

Answer:-

This question needs to be carefully answered as it is your opportunity to stick out from the rest of the applicants. You should focus on skills that you have, including those not yet mentioned. Simply responding "because I'm really good" or "I really need a job" isn't going to work. You shouldn't assume the skills of other applicants or their strengths, focus on yourself. Tell the interviewer why you are a good fit for the position, what makes you a good employee, and what you can provide the company. Keep it brief while highlighting achievements.

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Question # 26

Situational FedEx interview questions:

Answer:-

- * How do you think you can make a contribution to this company?
- * Have you ever had difficulty working with a manager?
- * You have not done this sort of job before. How will you succeed?
- * What parts of your education do you see as relevant to this position?
- * What is the difference between a good position and an excellent one?

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Question # 27

FedEx interview questions for internship/entry level positions:

Answer:-



- * Tell me about an important goal that you set in the past.
- * What assignment was too difficult for you?
- * How well did your college experience prepare you for this job?
- * What are common risks at FedEx? And how to face?
- * Is the FedEx your ideal company?
- * What did you do to prepare for this job interview?
- * What are your salary requirements at FedEx?

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Question # 28

What are the differences between us, Fedex, and UPS?

Answer:-

Fedex is number one in worldwide package performance. Fedex provides more overnight possibilities.

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Question # 29

How tired would you be from walking four hours in a day? Would you be ready to go again the next day?

Answer:-

I have been doing labor for 5 years so I used to being on my feet. I am always ready to go for the next day.

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Question # 30

What are your salary expectations in FedEx?

Answer:-

This question is like a loaded gun, tricky and dangerous if you're not sure what you are doing. It's not uncommon for people to end up talking salary before really selling their skills, but knowledge is power as this is a negotiation after all. Again, this is an area where doing your research will be helpful as you will have an understanding of average salary.

One approach is asking the interviewer about the salary range, but to avoid the question entirely, you can respond that money isn't a key factor and you're goal is to advance in your career. However, if you have a minimum figure in mind and you believe you're able to get it, you may find it worth trying.

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Question # 31

Tell me do you believe you are physically fit to be a carrier?

Answer:-

Yes. I have been very active throughout my life in athletics and continue to exercise quite faithfully. I also find it exciting to have this physical daily activity.

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Question # 32

What do you see yourself doing in five years in FedEx?

Answer:-

This is another question looking towards job commitment. Some people go through jobs like socks because they don't have a life plan, and your answer can show insight into this. It can also be used for finding out if you are the type that sets goals at all in life, because those that make long-term goals are usually more reliable. Also, your goals can provide insight on your personality too.

You should respond with an answer that shows progression in your career is on track with your route in the company. It's important to do your research on company prospects, this way you understand what to expect and if it's in your long-term goal. Interviewers don't want to set you on a path that won't provide the results you want, resulting in you resigning.

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Question # 33

If a customer stopped you en route to ask a question about their package that may or may not be on your truck, what would you do?

Answer:-

I would certainly show an interest in their question but I am assuming with the volume of packages they would need to contact the station and I would provide that information to them.

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Question # 34

What knowledge do you have about the company FedEx?

Answer:-

You should do your research prior to the interview. Look into background history of the company, this will help you stick out. Learn about main people, have they been in the news lately? The interviewer doesn't expect you to know dates and certain people, but showing that you have enough interest to research the company is a positive impression.

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Question # 35

Who was the founder of Fedex?

**Answer:-**

I am not sure who the founder of FedEx is and I must say that is a very interesting question I need to research.

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Question # 36

What keeps you from burning out at work?

Answer:-

I like multitasking, problem solving. From a physical and emotional standpoint I think pacing yourself yet also fulfilling the customer's needs is a doable balance.

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Question # 37

Will you ever wear brown to work?

Answer:-

Well, that is a very funny question. My loyalty will always lie with the purple and orange!

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Question # 38

Explain do you consider yourself an excellent driver?

Answer:-

Yes. I received my first citation in March after all the years driving and many thousands of miles. I take driving very seriously and am proud of my record. I not only am a great driver I also enjoy it.

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Question # 39

Do you enjoy working at FedEx?

Answer:-

Thoroughly. I like the interaction with people and the feeling of a complete accomplished day.

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Question # 40

Why FedEx? Why do you want to deliver packages?

Answer:-

Ever since I saw the movie Cast Away with Tom Hanks I knew that FedEx was a company I was destined for. I don't see parcels, I see Grandpa's old watch or Timmy's Christmas gift, and that's a miracle I want to be part of everyday.

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Question # 41

Why do you think you would enjoy a position at FedEx?

Answer:-

I would enjoy it because you get to meet new people every day and build good relationships with interesting people.

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Question # 42

Why do you want a career at FedEx?

Answer:-

Well I have a college degree and I would like to use it in the company. I keep hearing all the time that FedEx is a great company to work for. They were ranked number 8 in Fortune 500 magazine. I want to make them number 1!

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