

Commercial Driver Interview Questions And Answers Guide.



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Commercial Driver Job Interview Preparation Guide.

Question # 1

Please explain how do you react when another motorist does something you deem to be stupid?

Answer:-

The interviewer wants to hear that you do not overreact when you see another motorist making poor choices on the road. As a truck driver, you will often see other drivers make poor decisions, and you realize it is your responsibility to remain professional and continue to put safety first. Mention that you do not overreact in these situations, and you proceed without getting stressed.

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Question # 2

Tell us what made you want to become a truck driver?

Answer:-

if you're pursuing truck driving for the right reasons. If you're in it for just the money, you're more likely to burn out. Show that you have true interest and realistic expectations.

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Question # 3

Tell us is layover pay offered?

Answer:-

In your routes, you'll undoubtedly have time where you are waiting for your next haul. Not getting paid for this time can really decrease your income, since the wait may last hours.

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Question # 4

Tell us if not, how are lumper issues handled?

Answer:-

If your company uses lumpers for loading and unloading, does the company pay them directly or do you get reimbursed for paying a lumper?

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Question # 5

Tell us what do you think are the primary duties of a truck driver?

Answer:-

The primary duties of a truck driver include; drive different kinds of trucks on different routes, perform pickup and delivery assignments, assist in loading and unloading, obtain route clearance, maintain delivery inventories, coordinate with management regarding route clearance, and vehicle safety and maintenance.

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Question # 6

Explain me do you think there is any importance of teamwork in this profession?

Answer:-

I believe the profession calls for teamwork even more so because the drivers usually accompanied by helpers on long routes. Moreover, if a colleague driver faces some mechanical problems, I would always offer help if my schedule allows.

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Question # 7

Do you know motorways Must Not Be Used By:

Answer:-



- * Pedestrians
- * Holders of provisional motorcycle or car licences
- * Riders of motorcycles under 50 cc
- * Cyclists
- * Horse riders
- * Certain slow-moving vehicles and those carrying oversized loads (except by special permission)
- * Agricultural vehicles
- * Powered wheelchairs/powered mobility scooters.

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Question # 8

Tell us your professional driving experience. Explain any special licenses, accidents, violations, etc.?

Answer:-

Reveals work history.

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Question # 9

Tell us what will our company gain by hiring you as a driver?

Answer:-

The interviewer wants to hear one unique thing that sets you apart from every other candidate who they may be interviewing. Talking about ourselves in this way can be challenging. If you are having troubles thinking of your best qualities, try reaching out to a few colleagues, family members, and friends and ask them for their opinion. You'll probably be surprised at the consistency in their responses! Take these top skills and express to the interviewer what they will gain by bringing you on their team.

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Question # 10

How do you handle stress as Commercial Driver?

Answer:-

Be honest and give past examples of stressful situations, and how you deal with stress effectively.

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Question # 11

Explain me what benefits are offered?

Answer:-

Insurance is extremely expensive when you buy it on your own, especially if you have a family. Learn more about the insurance benefits your company offers.

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Question # 12

Tell me is commercial truck insurance paid by the driver or by the company?

Answer:-

You must have truck insurance before driving, so find out if you or the company is responsible for it.

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Question # 13

Explain is loading/unloading the responsibility of the driver?

Answer:-

This impacts how much manual labor you do everyday.

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Question # 14

Tell us what are the safety standards of the company?

Answer:-

Each company should have a clearly outlined list of safety standards.

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Question # 15

Tell us how would you describe your driving record?

Answer:-

Clean. I have not violated the law even once in the past ten years.

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Question # 16

Tell us when Taking A Medicine Prescribed By Your Doctor, Who Is Responsible For Deciding If You Can Drive Or Not?



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Answer:-

You are responsible. It is a good idea to check the instructions or ask your doctor or pharmacist.

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Question # 17

Explain me what is the longest haul you have managed in your career?

Answer:-

The longest I have been on the road is 15,000 miles over a span of three weeks.

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Question # 18

Tell us are there advancement opportunities?

Answer:-

This is a good question to ask if you have interest in someday working as a trainer or manager.

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Question # 19

Tell me what is the chain of command for drivers?

Answer:-

Ask this question to figure out how many people you will be answering to as a driver.

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Question # 20

Tell me what are your main routes/hauls?

Answer:-

Most companies have specific routes they drive over and over. Ask more about them to think about whether or not it's a long-term option for you.

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Question # 21

Explain what are your plans for your career path?

Answer:-

Your answer also demonstrates key personality traits, like work ethic, ambition, and enthusiasm.

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Question # 22

Basic Commercial Driver Job Interview Questions:

Answer:-

- * Imagine you're involved in an accident that isn't your fault. What do you do?
- * If a client was dissatisfied because you arrived late with their delivery, how would you handle it?
- * Imagine you are running late for a delivery because you encountered problems on the road. What could you do to preserve customer service quality without compromising safety?
- * If I asked you to do basic maintenance to a truck, what steps would you follow?
- * How much experience do you have as a professional delivery driver?
- * What was your longest haul? How did you stay alert during this time?
- * What states/counties have you been to as part of your job?
- * How do you feel about a slip-seating setup?
- * How do you ensure you always meet deadlines?
- * What papers/logs should a truck driver keep? How do you ensure accuracy?
- * How important is safety to you?
- * Have you ever received incorrect information from a dispatcher or other colleague? What happened and how did you resolve the issues that occurred?
- * Tell me about a time you almost lost your concentration on the road. What did you do to stay focused?
- * Did you have good relationships with clients in your previous job? How did you do it?

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Question # 23

Tell us have you ever experienced a major problem with a shipment? What did you tell the customer? How did you fix it?

Answer:-

Tests customer service skills.

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Question # 24

Tell us how many tries did it take you to obtain your CDL?

Answer:-

CDL is short for Commercial Drivers' License. There are many different classes of CDL including Class A, B, and C. In addition to these; you can add a multitude of



endorsements including:

- * H Endorsement: for transporting hazardous materials.
- * N Endorsement: for operating tank vehicles.
- * P Endorsement: for operating a truck with a specified number of passengers.
- * S Endorsement: for operating a school bus.
- * T Endorsement: for towing a double or triple trailer.
- * X Endorsement: for operating a combination of HAZMAT and tank vehicles.

If you did not pass your CDL written or road test the first time, share what mistakes you made, how you have corrected them, and what steps, if any, you have taken to ensure you do not make those mistakes again.

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Question # 25

Tell me what would you do if a customer asks you a delivery favor? Suppose they ask you to deliver a package somewhere on your way, what would you do?

Answer:-

I'd excuse from the task and would politely inform them that it is not the company's policy to deliver packages, therefore, I am not at liberty to do so. I will also notify the manager regarding the situation.

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Question # 26

Explain me does traffic congestion stress you out? How do you handle it?

Answer:-

Your reply to this question should always be a no. As a truck driver, it's your responsibility to remain calm and collected behind the wheel. Interviewers want to hear that you can handle traffic congestion with ease. Be sure to mention what cities you have driven in and what type of traffic to which you are accustomed.

Note: If you are a newer driver, it is okay to be a little uneasy about driving in bigger cities with a lot of traffic. The interviewer will likely provide you with a few extra ride alongs to ensure you are comfortable before being sent out alone. Rather than stating you are uneasy or stressed out in these situations, you can let them know you are less experienced in this area and would appreciate additional training.

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Question # 27

Explain how you've handled a breakdown or setback?

Answer:-

Tests response under stress.

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Question # 28

Suppose if you pay by the mile, is mileage calculated by hub miles, dispatched miles, loaded miles, or a computer program?

Answer:-

Each company calculates mileage in a different way. Ask this question ahead of time so you aren't unpleasantly surprised when you begin driving.

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Question # 29

Tell me what is your availability for this position?

Answer:-

I am willing to start right away.

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Question # 30

Tell me is pay based on a per-mile rate or an hourly rate?

Answer:-

There are benefits to both pay models, and you need to be fully informed either way.

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Question # 31

Explain me how is performance/progress assessed?

Answer:-

Companies should have specific standards that they use to evaluate drivers.

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Question # 32

Tell us have you ever missed a deadline? Why and how did you handle it?

Answer:-

Shows willingness to follow procedure.

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Question # 33

Tell us when are new hires eligible for benefits?

Answer:-

Following the question above, ask how long you need to work before you are eligible for benefits.

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Question # 34

Tell me are there days and weeks where mileage is significantly lower or higher?

Answer:-

Some companies have busy times. During those times, are more miles available or required?

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Question # 35

Tell us did any customer ever file a complaint against you?

Answer:-

Being a people's person and a careful driver, I have had no complaints filed against me till date.

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Question # 36

Tell us how do you plan your route? How do you ensure you remain alert and safe on the road?

Answer:-

Tests planning skills.

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Question # 37

Tell me what kind of training is provided by the company?

Answer:-

How long is the training, what does it cover, and is extra training available if you don't feel comfortable?

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Question # 38

As you know the trucking business is all about meeting deadlines, especially where deliveries are concerned. How do you make sure that you meet deadlines?

Answer:-

I am very particular about deadlines. I start earlier than my schedule dictates so that any delays brought about by any unforeseen circumstances are covered. I also make sure that the time-out which I take is a reasonable amount.

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Question # 39

Tell me can you perform manual labor tasks?

Answer:-

Yes, I can perform all kinds of manual tasks such as heavy weight lifting, loading and unloading freight

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Question # 40

Tell me how have you handled unexpected instances (such as mechanical breakdowns)?

Answer:-

Provide specific instances (if applicable) of how you've dealt with the unexpected on the road, or a plan of how you would.

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Question # 41

Tell us how easy is it to contact my manager for help or concerns?

Answer:-

Ideally, your manager should be available most of the time, either in person at your home facility or by telephone.

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Question # 42

Tell me if so, how is payment made?

Answer:-

If you load and unload your own truck, is this work paid via an hourly wage, a flat rate, by piece, or by weight?

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Question # 43

Tell me your Ability To Drive Safely Depends On:

Answer:-

- * Not being overly tired.
- * Being emotionally fit to drive.
- * Being able to see clearly.

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Question # 44

Tell us what do you know about the paperwork involved in the trucking business?

Answer:-

I am familiar with invoices that are the responsibility of a truck driver when delivering goods. I always make sure that loaded products conform to the inventory document provided to me and that receipts are signed at the delivery point.

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Question # 45

Tell us how many miles are available on a weekly/monthly basis?

Answer:-

With most companies paying by the mile, get a clear answer regarding how many miles are available on a weekly or monthly basis.

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Question # 46

Tell us what type of equipment will I use?

Answer:-

Your interviewer should be able to give you specific information on the type of truck you'll be driving and what amenities it has.

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Question # 47

Tell us what challenges have you faced and overcome?

Answer:-

if you're truly prepared for the ups and downs of a trucking career. Provide specific examples so they know without a doubt you know what you're in for, and have strategies for handling the challenges.

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Question # 48

Tell us what is the rider policy for pets, family members, and friends?

Answer:-

This is an important question to ask if you want to bring friends, family members, or a pet along for some of your hauls. If you plan on bringing a pet, ask about damage deposits and pet weight limits.

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Question # 49

Explain me what expenses does the company cover?

Answer:-

Does the company cover expenses like food, motels, tolls, truck washes, minor repairs, and detention time (Berrier Insurance, 2016)?

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Question # 50

Tell us what would you do if one of your co-workers is misusing the company's truck?

Answer:-

Without involving myself in any personal discussion regarding the matter with the colleague, I will confidentially inform the company manager of the unauthorized/unusual activity.

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Question # 51

Explain me how often are drivers assessed and how often will I receive feedback?

Answer:-

Are drivers assessed quarterly, annually, or on a different schedule? Do managers provide regular feedback?

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Question # 52



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Tell me when are new drivers eligible for time off accrual/usage?

Answer:-

Do you start accruing paid time off right away or after a trial period? At what point in your employment can you begin using your accrued time off?

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Question # 53

Tell me how do you stay motivated?

Answer:-

Discuss how you are self-motivated, rather than needing to be motivated by an external source (like a paycheck or fear of discipline).

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Question # 54

Tell me how often are trucks maintained/upgraded/replaced?

Answer:-

There is nothing worse than being stuck in a old, poorly maintained bucket of a truck that you need to run your routes in. This is important, so don't be afraid to ask or want the best.

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Question # 55

Tell us what are your views on driving safety?

Answer:-

Safety is the most critical aspect of truck driving. One must make sure that seat belts are secured, and the speed limit is adhered to. One also needs to drive very slowly in inclement weather like rain and snow.

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Question # 56

Explain me does the company provide paid time off?

Answer:-

At some point, you'll want to take a vacation. Find out whether or not paid time off is an option at your company.

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Question # 57

Please explain what is your objective as a truck driver?

Answer:-

To deliver goods timely, safely, efficiently and free from damage and help to achieve the employer's mission by providing outstanding customer service.

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Question # 58

Do you know what is the fueling policy?

Answer:-

Each company has a different fuel policy. You may get a company fuel card or get reimbursed; you may have to stop at certain gas stations or you may be able to choose your own fuel suppliers.

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Question # 59

Tell me are dedicated runs an option for drivers with seniority?

Answer:-

If you have any interest in a dedicated run in the future, find out how many dedicated runs the company has available and how they are awarded to interested drivers.

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Question # 60

What are your strengths as Commercial Driver?

Answer:-

For the transportation industry, important strengths include communication (since you'll need to effectively relay information from a distance) and ability to learn new things (especially technology advancements).

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